

# HOW INCLUSIVE IS BURNABY?

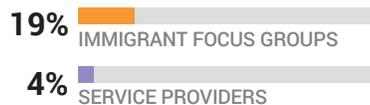
A survey administered to service providers and participants in seven immigrant focus groups provides many insights.

As part of its effort to develop a strategic plan aimed at making Burnaby more welcoming and inclusive, the Local Immigration Partnership gathered two groups, one included **90** community service providers from **38** agencies, and another of **84** immigrants, who participated in a series of seven focus groups. Both completed a survey checklist called the *Putting Down Roots model*, which was developed by the provincial government. Their responses will help the LIP determine strategies.

*Percentages below indicate degree of agreement by members of the respective groups.*

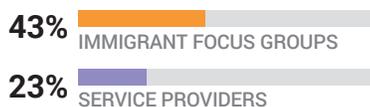
## EMPLOYMENT EQUITY

Newcomers are treated fairly when applying for new employment opportunities, and are able to find employment opportunities that use their education, skills and abilities.



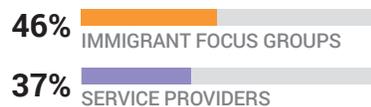
## INTERCULTURAL RELATIONSHIPS

Newcomers feel comfortable working for someone with an ethnic background different from theirs, and are able to effectively interact with people of ethnic backgrounds different from their own.



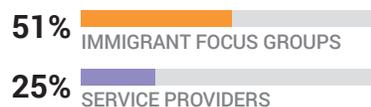
## VOICE AND CULTURAL EXPRESSION

Newcomers are very comfortable expressing their cultures and traditions, and see their ethnic or cultural groups represented in positions of influence. Their opinions about decisions affecting their community are respected by other people, and they see their ethnic or cultural group represented fairly in the local media.



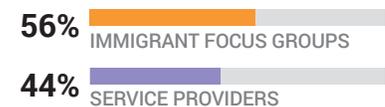
## MUTUAL TRUST AND NON-DISCRIMINATION

Newcomers trust people in Burnaby, and longer-term residents trust newcomers. Discrimination is not a problem.



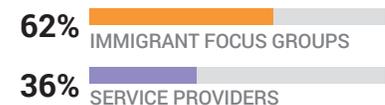
## WELCOMING SPACES

Newcomers are comfortable using services or programs (e.g. libraries, community, seniors, youth or cultural centres, etc.)



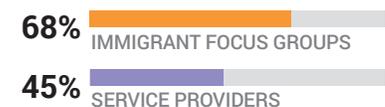
## BELONGING AND CHOOSING TO STAY

Newcomers feel welcome and included, and would rather stay in Burnaby than move elsewhere.



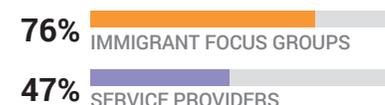
## EQUAL ACCESS TO SERVICES

Newcomers have equal access to health care and education, and have a good understanding of other important community services.



## SETTLEMENT AND LANGUAGE SERVICES

Newcomers have access to adequate settlement support and support to improve their English language skills.



### ABOUT THE BURNABY INTERCULTURAL PLANNING TABLE AND BURNABY'S LOCAL IMMIGRATION PARTNERSHIP

The Burnaby Intercultural Planning Table (BIPT) was formed in 2007 to help immigrant and refugee service providers share resources and identify ways to better meet the needs of the City's newcomers. It is the lead agency for Burnaby's Local Immigration Partnership, which aims to enhance collaboration, coordination and strategic planning at the local level to make communities more welcoming and inclusive. 🌍

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# WHAT IMMIGRANTS HAVE TO SAY

These are the responses by focus groups participants to various questions, with the most frequent comments represented most prominently.

## WHY DID YOU CHOOSE BURNABY?



## IN YOUR OPINION WHAT ARE THE INGREDIENTS THAT DEFINE SUCCESSFUL SETTLEMENT AND INTEGRATION?

True social connections that have little to do with ethnic community or immigrant status

Understanding and acceptance of multiculturalism and diversity by the community at large

Meaningful employment opportunities

Sense of personal achievement  
Affordable and desirable housing  
Equal access to services

## WHAT PEOPLE, PROGRAMS, SERVICES AND ACTIVITIES MOST HELPED YOU TO SETTLE AND INTEGRATE?

- Friends and family
- Language programs
- Employment programs and services
- General settlement services: information orientations and program referrals
- Settlement service providers
- Public libraries
- Community agencies
- Volunteer opportunities
- Religious services
- Airport information packet
- Childcare services

## WHAT ARE THE GREATEST BARRIERS TO SETTLING IN BURNABY?

- Barriers to finding meaningful jobs
- Lack of information about Burnaby and its services
- Transportation
- High cost of living
- Hard to make new friends
- Lack of entertainment
- Tawdry public spaces
- Lack of sufficient language skills

## WHAT COULD BE DONE TO ASSIST IMMIGRANTS ACHIEVE A GREATER SENSE OF BELONGING?

- Meaningful community engagement, including parties, events and festivals
- More help in finding meaningful employment
- Enhanced accessibility to information
- Offer more volunteer opportunities
- Improve pedestrian system